



DEVON &  
SOMERSET  
FIRE & RESCUE SERVICE

## Press Release

Release date 31 March 2016

### Revised advice for owners of tumble dryers

Owners of some tumble dryers manufactured between April 2004 and September 2015 are being advised to check if they require a safety modification.

Identified models of Hotpoint, Indesit, Swan, Proline and Creda tumble dryers are subject to manufacturer's product recall notices as there is a risk of fire caused by fluff coming into contact with heating elements.

The manufacturers have activated an extensive action plan to provide consumers with products that are updated to higher safety and quality standards. An engineer will visit, free of charge, to modify the appliance.

Fire Investigation Manager Andy Justice, of Devon & Somerset Fire & Rescue Service, said: "Nationally, we are aware that these tumble dryers have been responsible for causing fires and manufacturers' advice has been issued previously for their use.

"Now with *revised advice*, we wish to bring this to the attention of consumers of affected tumble dryers that they follow the manufacturers' instructions where they should be **unplugged and not used until the modification has taken place.**"

To establish whether your tumble dryer is affected by this recall, further information can be found by following the below links or using the Freephone hotline:

<http://safety.indesit.eu> <http://safety.hotpoint.eu> <http://safety-swan.eu>

Creda and Proline customers should visit <http://safety.hotpoint.eu>

Freephone hotline at **0800 151 0905**

If your product has a green "dot" sticker in the door area or on the back plate, no action is required. A graphic showing the location of the green dots is here:

<https://safety.indesit.eu/gb/match.jsp?lang=>



## Safety Notice - Tumble Dryers

Step 1 - Safety notices

Step 2 - Check your model number

Step 3 - What to do next

## Important Information

If your product has a green "dot" sticker in the door area or on the back plate, **no action is required**.



## Check your model number

Please note that this issue refers only to tumble dryers manufactured between April 2004 and September 2015. Anything manufactured after this date is not affected.

If your tumble dryer has already been modified or you have purchased a replacement machine from ourselves then please be assured that this issue is now resolved for you.

- I confirm my dryer DOES have a green dot sticker
- I confirm my dryer DOES NOT have a green dot sticker

## Ends

For more press information please contact:

Paul Slaven

PR Officer

01392 872259

[pslaven@dsfire.gov.uk](mailto:pslaven@dsfire.gov.uk)

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